Certain versions of FireFox automatically disable the Java plugin required to use Kronos. You may see a screen similar to the one below:

1. From the top left menu, choose ‘Add Ons.’

2. Choose the ‘Plug-In’ Options and verify that ‘Java(TM) Platform SE6 U31 6.0.310.5’ is enabled (You may need to scroll down). If it is not, choose enable.
3. Close the browser. The Java plug-in is now enabled and you should be able to use Kronos.

If you are still receiving an error message after following the instructions above, please contact the SHU HelpDesk at (973)-275-2222 or HelpDesk@shu.edu